User Experience Checklist

THE BASICS

- ☐ Browser Compatibility - Does the system operate equally well on the latest versions of all modern internet browsers?
- ☐ Data Validation - Does the system provide calendarized date pickers and other field-level validation?
- ☐ Cloud Hosting - Is the system hosted in a secure cloud environment?
- ☐ User Interface - Does the system follow outdated design practices (i.e. The Windows 95 look.)?

TIME WASTERS

- ☐ Are daily tasks streamlined and resulting in time savings?
- ☐ Is support accessible to all users? Are response times <12 hours?
- ☐ Are updates done regularly throughout the year and do not require school/district resources?

INTEROPERABILITY

- ☐ Does the system operate well without the need for plug-ins and add-ons?
- ☐ Does the system offer native tools for integrations (no additional purchase necessary)?

LOGGING IN

- ☐ Are password resets self-serve?
- ☐ Is SSO available with common solutions like Google and Microsoft?
- ☐ Can you log in from one centralized portal and access all information?

ACCESSIBILITY

- ☐ Is the system highly reliable (>99.999% uptime)?
- ☐ Are loading and processing times fast with a standard internet connection?
- ☐ Is there a full-featured mobile app and responsive browser interface?