Senior Product Designer

The Opportunity

Alma is a K-12 Student Information System that empowers educators to work more effectively through time savings, data insights, and community connection between home and school.

We are looking for a Sr. Product Designer who is energized by a mission-driven environment, isn't afraid to get into the weeds, and can make complex processes feel simple.

You'll be working as part of a distributed team that operates across the Pacific, Mountain, and Central time zones.

Responsibilities

As a product designer with Alma, you will be involved in every aspect of the product development process. You will design experiences across our entire application that will impact educators, students and their families. At Alma, you can expect to:

- Connect with current users, prospects, and other stakeholders to learn about their needs and goals

- Identify problems that we can solve for our customers that are aligned with the business' goals, and work with product managers and engineers to define, plan, and implement solutions

- Design features and enhancements at various levels of fidelity, from process flows, sketches, and wireframes to pixel-perfect comps or prototypes

- Work closely with engineers during the design process to gauge feasibility and scope

- Work with product managers to monitor how features are used in production and iterate on features as needed to achieve goals

- Regularly present your work internally and externally for alignment and feedback

- Maintain a consistent design vocabulary for the Alma product

- Continuously improve research, documentation, handoff, feedback, and iteration processes for efficiency and scalability as the company grows

- Mentor & thought-partner with more junior designers on the team

Qualities / Experiences We Are Looking For

- You've designed, shipped, and iterated on entire features previously, ideally in a B2B/Enterprise software business

- You can produce prototypes and high fidelity designs either with tools like Figma, Sketch, etc., or in code (HTML, CSS)

- You have elegantly solved complex workflows and designed features that use data visualization to drive insight and action

- You have conducted qualitative research such as user interviews and user tests

- You can convey your thoughts verbally, visually, and in writing

- You've helped build and/or actively maintain a design system or component library

- You are self-motivated and able to prioritize multiple milestones and deliverables effectively

- You are a flexible thinker and can generate multiple disparate solutions to a given problem at the early stages of a project

- You are familiar with WCAG accessibility standards

Bonus Qualifications

- Familiarity with K-12 education

- Experience with markup and CSS

- Previous experience at a start-up

How We Work:

When working as a Product Designer at Alma, you can expect to:

- Work with a distributed team that is spread across the Pacific, Mountain, and Central time zones

- Collaborate via documents, Slack, Whimsical, Figma, Jira tickets, and frequent video calls

- Join daily standups, weekly team and 1:1 meetings, and monthly company all-hands, as well as as-needed project-specific meetings

- Interview users/stakeholders via videoconference on a weekly basis (except maybe when they're on summer vacation)

Who We Are:

Alma is a cloud-based student information system (SIS) that serves K-12 administrators, teachers, parents, and students. Our Product team is small and mission-driven. We serve

schools and districts across the US and internationally, and aim to improve education by empowering the greatest learning resource that students have at school: educators.

As individuals, we take ownership over our roles and responsibilities. As a team, our solutions have both an educational & societal impact, and we take that very seriously. We are nimble, fast-paced, evolving, and determined to make a difference.

The students, parents, and educators Alma serves come from every walk of life: they attend public, private, and charter schools in cities, suburbs, and rural areas. Our users include English language learners, people with disabilities, gender minorities, families experiencing housing instability, and students who will be the first in their family to go to college.

It is fundamental to Alma's mission that we continue to build a team with a diversity of lived experiences and perspectives, so that we can better anticipate and serve the needs of all students. To that end, we hire for culture add over culture fit, and strive to create an environment where all team members' voices are heard and welcomed. We are committed to maintaining a workplace where people can be themselves each day.

All Alma team members receive health benefits, a retirement account, significant paid time off and paid holidays, and a competitive base salary.

A Note to Applicants:

Studies have shown that people from historically underestimated groups are less likely to apply for jobs unless they believe they meet every one of the qualifications as described in a job description. We know from experience and past hires that the best person for this role will likely not check every single box listed here. We encourage you to apply, even if you don't believe you meet all of the qualifications described.

Alma Technologies is an Equal Opportunity Employer. We evaluate qualified applicants without regard to race, color, religion, sex, national origin, disability, veteran status, and other protected characteristics.

To Apply:

Please send a cover email and resume to at careers@getalma.com. A portfolio review will be part of your interview process.